

To Who It May Concern,

I am writing this letter of recommendation for Alessandra Pavlovic as her current Customer Service Manager at Coles Booragoon.

In my time working with Alessandra – She has entailed a high level of commitment in delivering exceptional customer service and her growth in confidence over the past two years has been outstanding, showing in the way she speaks, makes decisions and carries herself in both personal and professional settings. The relationships she has built with our team and customers is a testament to her excellent care, support and customer service she provides each shift that she attends.

Alessandra's career growth has had a remarkable impact on team performance – Helping train new team members when required and succeeding in delivering our metric's that we deliver each week and also giving herself personal career goals to achieve on top of what is already asked. Her willingness to take on new challenges, combined with strong work ethic and eagerness to learn and develop their own skill sets, makes them an excellent candidate for future academic endeavours that they may partake in the future.

Please feel free to contact me if you require any further information.

Kind Regards,

Cheyenne Baken  
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