



ANIMAL INSTINCTS AUSTRALIA
Animal & Equine Assisted Programs

To Whom It May Concern

This letter serves to confirm that Bella Wellsted and her assistance dog Meg have successfully completed and passed the Public Access Test (PAT) on 6th March 2025.

This certification ensures that Bella and Meg meet the standards required for public access as per the Disability Discrimination Act 1992 (DDA), and they are entitled to access public spaces and facilities in accordance with federal and state legislation.

Disability Discrimination Act and Assistance Animal Criteria:

Under the **Disability Discrimination Act 1992 (Cth)** and relevant state legislation, assistance animals must meet the following criteria:

- The animal has been trained to assist a person with a disability in a way that alleviates the effect of the disability.
- The animal meets the hygiene and behaviour standards appropriate for an animal in a public place.
- The handler of the animal can demonstrate control of the animal at all times in public.

Rights and Protections:

As an accredited assistance dog team, Bella and Meg have the right to access public spaces, including but not limited to:

- Public transport services
- Retail and hospitality venues
- Medical facilities
- Educational institutions
- Accommodation facilities

Any denial of access based on the presence of an assistance animal is considered a breach of the Disability Discrimination Act and may lead to a complaint being filed with the Australian Human Rights Commission.

Should any further information be required, or if Bella and Meg are unlawfully denied access to a public space, please contact Animal Instincts Australia for further support.

Kind Regards

Hayley Chambers

Director/Manager

Ph: 0493 094 456 - www.animalinstinctsaustralia.com

Lead Facilitator & Senior Coach - Dip. Counselling - Industry Business Coach - Psychosocial Recovery Coach

Locum Trainer/Assessor - Therapy Dogs Australia - Senior Assistance Dog Trainer - Cert III Dog Behaviour & Training

NHAA Level 2 Horse Archery Coach / Equestrian Australia NCAS Intro. General Coach

Horse Husbandry Professional (Cert III Equestrian Instructor & Dip.App.Sci Equine Studies) - PCAQ NCAS Preliminary Coach / RDA Level 1 Coach (former)

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