Which reference management tool is right for you?

Some things to consider:

- What programs are your fellow students, supervisor or colleagues using?
- Are you working from different computers or locations?
- Are you collaborating or working on group projects, or need to share your citations?

Reference management tool	EndNote Fusion (formerly RefWorks)	EndNote	Mendeley	Zotero
Who can use?	Staff, students, and alumni.	Staff and postgraduates.	Staff and students.	Staff and students.
Access	Web-based. Access from anywhere. EndNote Fusion	Desktop. Can sync with EndNote Web. Additional *database filters*, *connection files* and *output styles* can be downloaded from the EndNote Download page.	Desktop. Can sync with Mendeley web account. When creating your account, click 'Continue.' Do not click 'Sign in via your institution, organisation or Athens' as you won't be able to use Mendeley Desktop.	Web-based and Desktop versions. Can sync with Zotero web account.
Cost	Free to staff and students.	Free to staff and postgraduates.	Free.	Free.
Work at home	Download tools to connect EndNote Fusion to your Browser, Microsoft Word, and Google Docs.	Download (staff and postgraduates only).	Install the citation plugin for LibreOffice, Word for Mac or Windows.	Download
Installation on University staff PCs	Contact Staff Service Centre: Phone +64 9 923 6000			
Availability on Library and IC Computers	Yes.	No.	Yes. Plugin for Word must be installed each time you log on to a student PC. Open *Mendeley Desktop > Tools > Install MS Word Plugin.*	Yes. Does not work with Internet Explorer.
Group work or collaboration	Yes. Share a collection or part of a collection. Can set access levels: view/annotate/modify.	Create a shared Library and share with up to 100 people.	Yes. Unlimited private groups with up to 25 members in each.	Yes. Groups feature allows you to share references with other Zotero users online.
PDF handling	Can store, view and annotate PDFs.	Can store, view and annotate PDFs.	Can store, view and annotate PDFs.	To extract and manage PDF annotations in Zotero, you need the free add-on Zotfile.
Guides and training	Guides	Guides FAQs Videos Webinars	Guides FAQs Videos	Guides FAQs Videos
Help	Contact EndNote Fusion Support	Contact technical support	Email Mendeley support	Support provided through the Zotero forums
Support for reference management tools is provided by the vendor. University PCs: Staff can contact the Staff Service Centre: Phone +64 9 923 6000 for assistance with technical problems, e.g. installation.				