Motivation-based Social Expression for Agent's Learning Performance Representation

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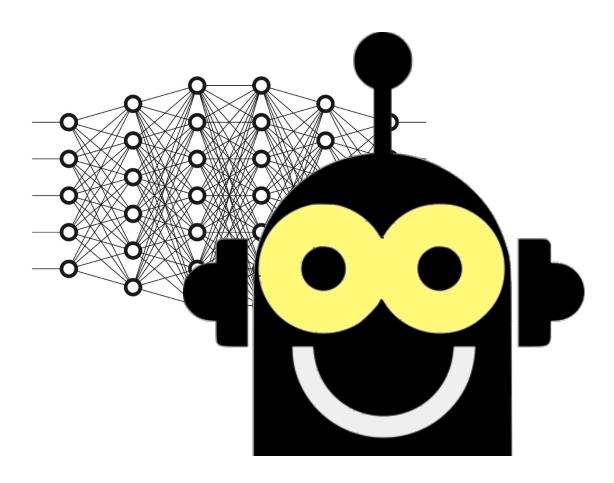
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INTRODUCTION

Learning is a key requirement

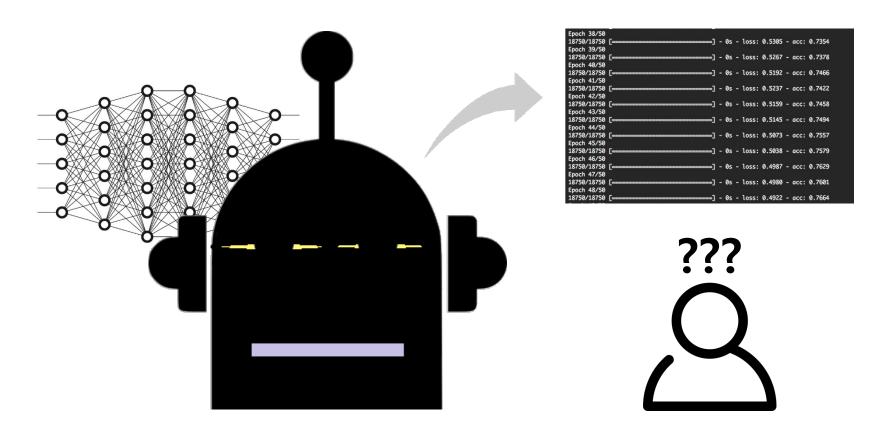
✓ for an intelligent agent or a robotic system.



Introduction

However, common problems is

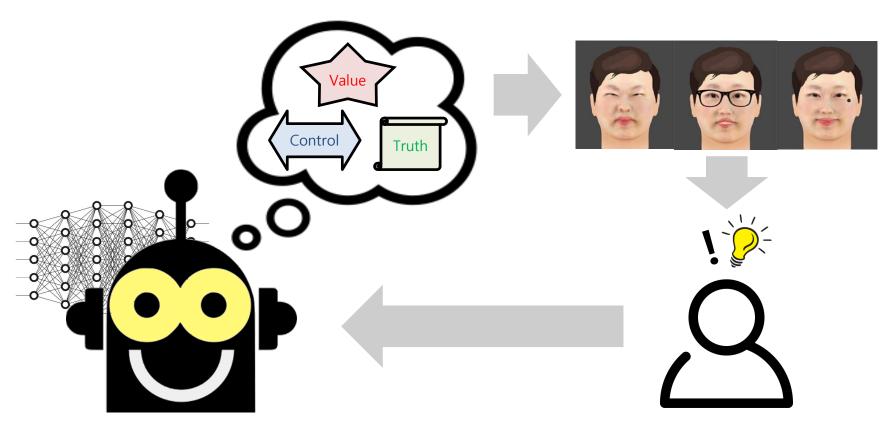
- ✓ inaccessibility of the internal progress of learning to human users
 - processing time that occupies all resources and intercepts continuous interaction
 - lack of representation to help intuitive understanding



PROPOSED METHOD

Thus, we propose

- ✓ a social expression method based on the motivational theory,
 - by which intelligent agents <u>actively and intuitively</u> inform human users of its learning status
 - and the users can also have <u>sufficient perception</u> to decide when to intervene or manage the agent's learning progress.



PROPOSED METHOD

Learning, Motivation, and Emotion

- ✓ Learners can improve the efficiency of learning by continuously showing their motivational states to teachers to cooperate.
- ✓ Tory E. Higgins proposed a broader and unified definition of motivation: "Motivation is directing choices in order to be effective in pursuing goals".
- ✓ He described three different ways of being effective in pursuing goals:
 - value effectiveness, truth effectiveness, and control effectiveness, and their relation with emotions.

	Success	Failure
Value Eff.	Cheerful, Quiescent	Dejected, Agitated
Truth Eff.	Confident	Surprised
Control Eff.	Vigorous	Powerless

Proposed Method

Computational Motivation Effectiveness Evaluation

- \checkmark Estimated total accuracy estimation: \hat{a}
- ✓ *Value effectiveness* evaluation:

$$m_{\rm V} = min\left(Logit\left(\frac{\hat{a}}{2} + \frac{1}{2}\right)/C_{\rm V}, 1\right)$$

- \checkmark Estimated accuracy difference btw training and test: \hat{a}_{d}
- ✓ *Truth effectiveness* evaluation:

$$m_{\rm t} = max \left(0, 1 - \frac{\hat{a_{\rm d}}}{\sigma A} \right)$$

- \checkmark Estimated accuracy change rate: \hat{a}_{c}
- ✓ Control effectiveness evaluation:

$$m_{\rm c} = max\left(0, \frac{\hat{a_{\rm c}}}{\hat{a_{\rm c(max)}}}\right)$$

Proposed Method

Emotion and Expression

$$e_{\text{che}} = max (0, 2 (m_{\text{v}} - 0.5))$$

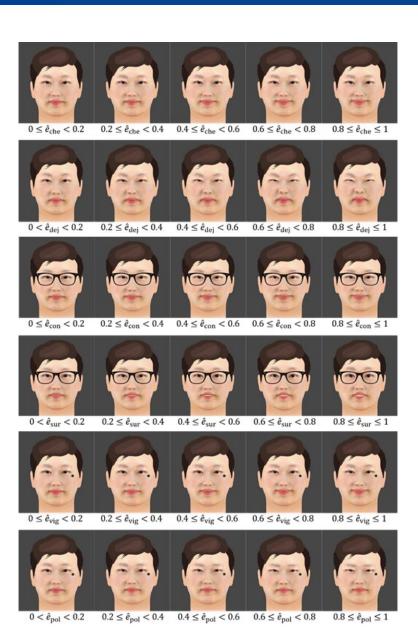
$$e_{\text{dej}} = max (0, 2 (0.5 - m_{\text{v}}))$$

$$e_{\text{con}} = max (0, 2 (m_{\text{t}} - 0.5) (1 - m_{\text{c}}))$$

$$e_{\text{sur}} = max (0, 2 (0.5 - m_{\text{t}}) (1 - m_{\text{c}}))$$

$$e_{\text{vig}} = max (0, 2 (m_{\text{c}} - 0.5))$$

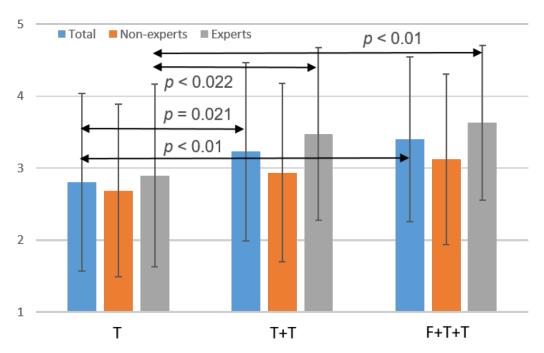
$$e_{\text{pol}} = max (0, 2 (0.5 - m_{\text{c}}))$$



RESULT

The user study shows that

- ✓ our model exhibits <u>adequacy</u> of expressing the agent's motivational states and corresponding emotions by displaying its learning processes.
- ✓ Hypothesis: If an agent learner imitates human motivation during its learning and expresses states and emotions according to learning progress, comparing to conventional machine learning process, human user will more easily understand the agent's learning states.



T: Terminal, T+T: Text+Terminal, F+T+T: Face+Text+Terminal



Introduction

Learning is a key requirement

✓ for an intelligent agent or a robotic system.

However, common problems are

- ✓ <u>inaccessibility</u> of the internal progress of learning to human users
 - not only because of the <u>processing time</u> that occupies all resources and intercepts continuous interaction
 - but because of the <u>lack of representation</u> to help intuitive understanding

Thus, we propose

- ✓ a social expression method based on the motivational theory,
 - by which intelligent agents actively and intuitively inform human users of its learn ing status
 - and the users can also have sufficient perception to decide when to intervene or manage the agent's learning progress.

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- our model exhibits adequacy of expressing the agent's motivational states and corresponding emotions by displaying its learning processes.
- ✓ We expect that our proposed design and approach can provide new persp ectives on human-agent interaction in dynamic learning scenarios.